

# COMMUNICATION

Eden Training Academy  
Online Training



The e-learning Short Course in Communication is designed to help your organisation understand the importance of good communication.

Learners on the course will learn what communication is, the different types of communication and the importance of context in communication. It will equip learners with the tools to identify barriers to communication and how to overcome them. Finally, learners will understand the importance of effective communication in the workplace and the potential consequences of ineffective communication.






## Who is it aimed at?

E-learning's Short Course in Communication is ideal for all levels of employee within a business and as part of the induction process for new employees.



The course is also ideal for use as part of the on-programme element of the new apprenticeship standards and can support the knowledge, skills and behaviours apprentices need to effectively integrate into the workplace.

## Key details at a glance

-  **Duration:** 20 - 40 minutes
-  **Assessment:** Multiple-choice questions
-  **Certificated:** Yes – Eden and Highfield Completion Certificate
-  **Support:** 01642 807229  
info@edentrainingacademy.org.uk
-  **Localisation:** EU legislation within a UK context, but suitable for international businesses that trade with EU and will be subject to the legislation

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[www.edentrainingacademy.org.uk](http://www.edentrainingacademy.org.uk)



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